



# Heat-Health Alert summary action card for the voluntary and community sector

This is a summary of the suggested actions for each Heat-Health Alert level. Check the [Heat-Health Alert action card for the voluntary and community sector](#) for more detail, including the required actions for summer preparedness, and adapt actions to your service as appropriate.

## Summary actions for Yellow Alert

- Confirm that staff are aware of contingency plans and received the Heat-Health Alert
- Use the Heat-Health Alert impact matrix to inform the local risk assessment for, and response to, hot weather
- Share and emphasise the importance of [Beat the Heat](#) messages to clients and staff
- Raise awareness of heat illnesses and their prevention among clients and carers
- Support the provision of information about health risks from reliable sources – especially to vulnerable groups and underserved populations
- Operationalise cool rooms or areas (able to be maintained below 26°C)
- Monitor temperatures inside buildings, especially where people spend most time and aim to keep as cool as possible (for example by closing windows during the day and opening windows when it is cooler outside, such as at night)
- Review, prioritise and monitor individuals most vulnerable to heat-related illnesses
- Ensure sufficient cold water and ice are available to minimise risks from dehydration

## Summary actions for Amber Alert

- Continue Yellow Alert actions
- Invoke local business continuity and/or hot weather plans
- Ensure individuals most vulnerable to heat-related illnesses have appropriate arrangements in place for monitoring

## Summary actions for Red Alert

- Follow all local emergency response plans
- Monitor the current situation by checking the weather alerts or local news
- Continue Amber Alert actions