



## Cold-Health Alert summary action card for commissioners

This is a summary of the suggested actions for each Cold-Health Alert level. Check the [Cold-Health Alert action card for commissioners](#) for more detail, including the required actions for winter preparedness, and adapt actions to your service as appropriate.

### Summary actions for Yellow Alert

- Confirm that relevant staff are aware of contingency plans, have received the Cold-Health Alert and know how to access relevant guidance and advice
- Use the Cold-Health Alert impact matrix to inform the local risk assessment for, and response to, cold weather
- Communicate public health messages to help the public, and especially at-risk groups, identify risks of cold exposure and how to manage them
- Activate Business Continuity Plans and emergency plans as required
- Ensure partners and staff communicate [Keeping warm and well: staying safe in cold weather](#) public health messages to the public, specially underserved or vulnerable groups
- Ensure partners and staff signpost vulnerable people to sources of support such as energy efficiency measures, benefits or related advice
- Activate road or pavement gritting to allow access to critical services and pedestrian hotspots, if ice or snow occur

### Summary actions for Amber Alert

- Continue Yellow Alert actions
- Activate business continuity and/or local cold weather plans
- Increase the volume and frequency of messages aimed at the public to help them identify risks of cold exposure and understand how to manage them
- Support partner organisations to prioritise travel especially if ice or snow occur
- Engage the community and voluntary sector to mobilise additional support (for example equipment, facilities) to help those most at risk, where necessary

### Summary actions for Red Alert

- Continue Amber Alert actions
- Follow all local emergency response plans, supporting local coordination
- Issue media alerts about keeping warm and well in extreme cold weather
- Mobilise support from the voluntary and community sector to ensure sufficient resources are available to support at-risk people during cold weather