

DDaT Profession - capability framework: all roles, their role descriptions and examples of jobs mapped to the roles

Role	Role description	Examples of detpts/ALBs mapping of job-titles to these roles
Product & Delivery		
Business analyst	understand and analyse user and business needs; make sure outcomes are aligned with service vision and business strategy by contributing to the link between current and future business models.	Requirements Analyst, Technical Design Analyst, Planning Manager, ...
Programme delivery manager	accountable for the delivery of complex products and services that are being delivered by multiple teams or have high technical or political risk.	Digital Operations Manager, ...
Delivery manager	accountable for the delivery of products and services; build and maintain motivated teams, making sure there is an iterative plan to work towards.	Scrum master, Agile coach, IT Delivery Project Manager, ...
Service owner	accountable for the quality of their service; adopt a portfolio view, managing end-to-end services which include multiple products and channels.	Deputy Director Group Delivery, ...
Product manager	responsible for the quality of their products; use their knowledge of user needs and business goals to frame problems and set priorities for their delivery teams.	Product owner, Technology project manager, ...
Technical		
Technical Architect	provides technical leadership and architectural design.	Business architect, Solutions architect, ...
Technical Architect specialist	a focused role which has specific and relevant skills to a particular area of architectural expertise.	Application architect, Infrastructure architect, Cloud architect, ...
Security Architect	design and build secure solutions; advise and enable technical teams to make security decisions and provide advice and guidance.	Group System Security Officer, Security advisor...
Network Architect	responsible for network designs and specifications, including cloud networks.	Network Tooling Manager, ...
Data Architect	set the vision for the organisation's use of data, through data design, to meet business needs.	Knowledge and Data Extraction Technical Manager, ...
DevOps	support the development and operation of software through tools, environments and practices.	Site Reliability Engineer, Continuous Integration & Deployment, Technical Application Support Specialist, Cloud Engineer, ...
Software Developer	designs, runs and improves software that meets user needs.	Web developer, Full stack developer, Junior Technologist, ...
Infrastructure Engineer	design, build, manage and support the infrastructure services that underpin all services.	Network Administrator, IT Administrator, Cloud Broker, ...
Infrastructure Engineer specialist	a focused role which has specific and relevant skills to a particular area of infrastructure expertise.	Cloud Services Team Leader, Microsoft Sharepoint Engineer, ...
IT Operations		
Engineer application operations	support, manage and maintain a single application or a suite of applications.	Apple/Windows Engineer, Oracle Developer, DBA Database Administrator, ...
Engineer infrastructure operations	support, manage and maintain the core infrastructure that underpins the production services.	Operations Team Lead, ...
Engineer end user computing	managing the lifecycle of all service raised incidents and all service requests.	IT CoOrd, Desktop Support Officer, Tech Support, ...
Service desk manager	managing the first and second line technical support for all departmental IT applications and services.	Support manager, ...
IT service manager	managing the service delivery of ICT services.	Team Leader Service Transition, Asset & Configuration Manager,...
Business relationship manager	the liaison between the business and a customer group within a department to understand the operational and developmental needs of the business.	Business Partner, Vendor Manager, Customer Relationship Manager, ...
Incident manager	restore normal service operation as quickly as possible and minimise the adverse effect of these incidents on business operations.	Disaster Recovery Manager, ITSO, ...
Problem manager	resolve the causes of incidents and minimise the adverse impact of incidents caused by errors within the IT infrastructure.	Risk Manager, ...
Change and release manager	lead the change advisory board, ensuring adequate risk assessment and scheduling of technical changes and releases.	Configuration Manager, Process Manager, Technical Release Manager, ...
Command and control centre manager	monitor live services and performance trends to identify potential problems or areas for improvement.	Batch Operations Lead, Bridge Operations Lead, ...
Service transition manager	provide overall planning for service transitions and coordinate the resources that they require.	Service Design & Implementation Manager, Implementation Manager, ...
Quality Assurance and Testing		
Test Manager	takes ownership of the QAT strategy as part of a broader risk based approach.	Mission IT Continuous Improvement, Head of Governance, Test and Release, ...
QAT analyst	designs and executes test plans and carries out exploratory testing.	QAT Performance Tester, Test Analyst, Accessibility Test Lead, ...
Test engineer	undertakes test planning activity including discovery capture, definition of tests and estimating test effort.	Test Automation, Software Tester, ...
Data		
Data engineer	design, build, test and maintain data management systems; work closely with data architects and data scientists; recommend ways to improve data efficiency and reliability.	Data Developer, Data Sharing Toolkit Manager, Data Centre Engineering - Storage Engineer, Data Ingestion Support Engineer, ...
Data scientist	identifies complex business problems whilst leveraging data value.	Data analyst, ...
Performance analyst	develop performance measurement frameworks and analyse the performance of a service or product against these.	Reporting Manager, Digital Analytics, Process & SI Analyst, ...
User centred design		
Content designer	involve the creation of, or change to, a transaction, product or single piece of content; make sure appropriate content is shown to a user in the right place and in the best format.	Information Designer, Forms Designer, Intranet Content Designer, Content Trainer, Head of publishing, ...
Technical writer	takes a user-centred approach to making complicated technical concepts easier to understand for a specialist audience.	
Content strategist	take an overview of content and how it is produced; design governance, workflows, and taxonomies in a user-centred context.	
Graphic designer	create graphic elements that underpin interaction and service design.	DTP Specialist, Forms Designer, Visual Designer, ...
Interaction designer	work out the best way to let users interact with services, in terms of both overall flow and at the level of individual design elements.	UX designer, User Experience Designer, Digital Design, ...
Service designer	design the end-to-end journey of a service. This helps a user complete their goal and government deliver a policy intent.	Solution Design, Service & Product Design, ...
User researcher	scope, design and carry out research activities with users that help teams get a deep understanding of the people that use the service.	Digital Insight Advisor, Research Manager, ...