

Level

Tier

Scope

Community

District, Unitary

Homelessness



# Rough Sleepers Support

Characteristic(s) / CSF(s):  
Role of the Authority  
Use of Data and Intelligence

## Problem and Approach

- There was a common problem of long term rough sleepers. The adoption of design principles to transform service provision was a new and innovative approach to service transformation.
- The solution included setting up a stall in the Worthing Street Market staffed by members of the Street Community. The market stall was run 3 times between October/November 2014, alongside other commercial traders. It was very popular, with 15 street community clients volunteering and unanimous engagement from others in the community. They helped set up the stall and run it, selling a selection of Christmas goods, running a tombola and selling bikes from a bike recycling social enterprise ReRide. Whilst the stall was running there was no street community activity in the vicinity and no reports of any anti-social behaviour or arrests.

## Outcomes

- Both councils share an officer structure. The project included Worthing & Adur Rough Sleepers Team (RST), Housing Outreach Coordinator, Council Officers, Worthing Churches Homeless Project staff, Addiction Service sand the Police,.
- Establishment and expansion of the Worthing Winter Night Shelter that has been set up by a Faith Group to help rough sleepers during the winter period. Coordination by the rough sleepers' team ensured local connection figures rose from 63% in 2014 to 85% in 2015. 2015 saw 43 attendees stay an average of 15 nights. 32 attendees were supported to achieve a positive housing outcome by the end of February 2015. RST coordination also allowed the power to refuse access to the

<https://www.turning-tides.org.uk/adur-worthing-rough-sleepers-team-win-gold/>



The public sector transformation partner