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|---------|---------------------------|-------|
| Level | Tier | Scope |
| Service | District, County, Unitary | ICT |



Shared IT services

Characteristic(s) / CSF(s):
 Use of Digital Technology
 Procurement and Commissioning



Problem and Approach

- Cambridge City Council, South Cambridgeshire District Council and Huntingdonshire District Council are implementing a range of shared services to deliver better services whilst reducing the running costs of each council.
- The first stage was to do a full comparison of the three separate existing IT services – analysing financial models, costs, structures and operating policies. This involved reviewing the equipment and contracts within each one. An interim model was introduced, followed by a new, single structure which laid the foundations for joint working between the three authorities.
- The interim structure ensured day-to-day services continued, whilst ensuring quick wins were delivered. The interim solution delivered first year saving

Outcomes

- Moving towards a merged ICT service for all three authorities
- Savings of £250,000 in the first year.
- A further £875,000 savings a year thereafter.
- A platform for integrating other services

<https://www.cambridge.gov.uk>



The public sector transformation partner