

Level

Tier

Scope

Service

District, County, Unitary

Legal Services



Shared Legal Service

Characteristic(s) / CSF(s):
Managing Expenditure
Use of digital and technology



Problem and Approach

- Cambridge City Council, South Cambridgeshire District Council and Huntingdonshire District Council (3C) joined together to implement a range of shared services to deliver better services whilst reducing the running costs of each council, including legal.
- The aim of joining up the legal departments was for the three councils to make a collective 15 per cent saving while giving a better service and have better buying power for external support. By joining resources, 3C could not only afford to have more in-house specialist legal roles, but also adopt new ways of working.

Outcomes

- A 15 per cent saving across the three councils
- A successful merger of the three legal teams into one
- New software implemented on time to support the merged function.

<https://www.cambridge.gov.uk>



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