

Level

Tier

Scope

Customer

District, County, Unitary

All



# Commissioning Model

Characteristic(s) / CSF(s):  
Role of the Authority  
Use of Data and Intelligence  
Procurement and Commissioning

## Problem and Approach

- In common with most county councils the biggest financial challenges arose from the cost of care services. Furthermore, the traditional approach of identifying demand and meeting it with services produced by the council was considered to be both culturally too ingrained and financially unsustainable.
- The approach was to join up services across the public sector and define the county role as one of commissioning.

## Outcomes

- Adult care staff were transferred to the health service. A role of Director for 'Need' was created with the sole purpose of understanding the current and future needs of residents and business.
- Three commissioning Director roles were created.
- The commissioning Directors required the agreement of the Directors of Need and Resources before action could be taken.
- The three commissioning Directors have no delivery staff.
- To join up spending in the main area of care spend the Chief Executive of Gloucester City was made a Director of the County

<https://www.gloucestershire.gov.uk>



The public sector transformation partner