

Level

Tier

Scope

Service

District, County, Unitary

Customer Access

**Kent
County
Council**
kent.gov.uk



Kent Digital Inclusion

Characteristic(s) / CSF(s):

Managing Expenditure
Digital & Technology
Getting Best from Staff

University of
Kent

Problem and Approach

- A collaborative initiative between Kent Local Authorities and the University of Kent to comprehensively tackle the challenges of new accessibility regulations and the wider challenges of digital inclusion.
- Savings have been achieved through investing in staff, the mainstreaming of accessibility within the University when creating content for students, and collaborative projects to deliver auditing and training to a growing number of staff across the county.

Outcomes

- This initiative has already delivered a range of outcomes including £200,000 worth of savings by Kent County Council
- This initiative is growing, has further plans to support the county and has national support from the Government Digital Services.

<https://www.kent.gov.uk>



The public sector transformation partner