

Level

Tier

Scope

Joined Up

District, County, Unitary

Support Services

# Kent Public Service Network



**Characteristic(s) / CSF(s):**  
**Use of Digital and Technology**



**Problem and Approach**

- To enable roaming Wifi services for Public Sector staff across 16 organisations in Kent, including Local Authorities, Kent Police and Kent Fire & Rescue. Seamless, secure connectivity available to 30,000+ staff across the county. This aim was met in July 2017 and has continued to grow as others in the county began to adopt Govroam in partnership or alongside KPSN including Universities and NHS Foundation trusts.
- Kent has a longstanding history of Partnership working. One of the latest projects to come out of the Kent Technology Partnerships(Kent Connects and Kent Public Service Network) is a county wide implementation of the Govroam service.

**Outcomes**

- The service is proving very popular and has become part of the KPSN core service. It has grown to replace corporate Wi-Fi solutions in some areas, and recent figures have seen the KPSN service authenticating 6,500+ Govroam users per week, with an average of 814 connections per day. KPSN’s biggest Govroam users are Kent County Council and Kent Fire & Rescue Service, both regularly seeing thousands of user authentications per week
- Enables public sector staff to connect at over 400 sites including: 100+ Council Buildings 100+ University Buildings 87 Libraries 63 Fire Stations 49 Children’s Centres 8 Youth Centres •6 Hospitals 5 Adult Education Centres 4 Leisure Centres 3 Family Centres 1 Castle 1 Theatre Hospitals Council buildings Police stations Firestations Universities Libraries

<https://kentstatespartnership.com/news/govroam-eduroam-for-the-public-sector/>



**The public sector transformation partner**