

Level

Tier

Scope

Customer

District, County, Unitary

Support Services



Record Management System

Characteristic(s) / CSF(s):

Managing Expenditure

Use of Digital and Technology

Use of Data & Intelligence

Problem and Approach

- Lincolnshire Police have delivered a sector leading integrated mobile technology product to provide staff with a solution that delivers real time key information and intelligence to officers on patrol
- Utilising the United Kingdom's largest collaborated Record Management System (Niche RMS). This allows officers to make better decisions and enables them to process key operational activities without returning to a police station

Outcomes

- Lincolnshire's mobile solution has improved the quality of force information, reduced bureaucracy, enabled quicker and more effective access to other policing systems.
- The mobile solution has allowed officers to spend more time with victims and communities.

<https://www.lincs.police.uk/media/253641/lincolnshire-police-force-management-statement-2018.pdf>



The public sector transformation partner