

Level

Tier

Scope

Service

District, Unitary

Environmental Health



# Environmental Health Services

Characteristic(s) / CSF(s):

Managing Expenditure

Use of Digital and Technology

## Problem and Approach

- Environmental Health was last reviewed 10 years ago, so an iESE Rapid Improvement Review addressed the following key areas and identify future opportunities;
  - Resourcing options
  - Processes
  - The delivery of cashable and non- cashable efficiencies
- Options explored included devolving services to Parish level, charging for services, complete restructuring and outsourcing services. Potential savings, delivery timescales and the implications for service delivery were assessed.
- This was embraced by the Team, who, through engagement in the process, realised the need for change, in particular the need to ensure high standards of service delivery and performance.

## Outcomes

- £50k to £75k per year of efficiency were identified.
- Increased use of technology, in particular the use of mobile computer equipment to improve the efficiency of Officers working out in the community.
- The deployment of environmental health officers from the housing service to carry out additional duties.

<http://www.rother.gov.uk/residents>

<http://www.wealden.gov.uk>



The public sector transformation partner