

Level

Tier

Scope

Service

District, County, Unitary

Procurement



Procure to Pay

Characteristic(s) / CSF(s):
Procurement and commissioning
Use of digital and technology



Problem and Approach

- Wealden and Rother District Councils work closely on a number of areas and are committed to learning from each other in order to improve their own service delivery and efficiency.
- To gain the greatest benefit from cooperation between each Authority, they both needed to increase their capacity and skill in service transformation. They then needed to put this into practice in key areas that were identified for improvement and potential efficiency savings.
- Each Authority applied techniques learnt from the iESE capacity building process to address issues in their Procure-to-Pay (P2P) processes for Wealden and Rother respectively. By sharing their findings and comparing these processes, they were able to streamline the complete process of P2P.

Outcomes

- Annual net savings of £500K over three years with the appointment of a Procurement specialist at Wealden
- Additional savings in staff time across the board thus freeing up resource for other tasks
- Confidence built in capacity to carry out own reviews and make significant changes and savings.

<http://www.rother.gov.uk/residents>

<http://www.wealden.gov.uk>



The public sector transformation partner