

Level

Tier

Scope

Service

District, Unitary

Revenues and Benefits



**WYCOMBE**  
DISTRICT COUNCIL

## Revenues and benefits partnership



Characteristic(s) / CSF(s):

Managing incomes

Managing expenditure

### Problem and Approach

- Both Authorities are of similar size and demography, and both Revenues and Benefits services use the same IT platforms. The challenge was to look for ways for the two Authorities to deliver sufficient efficiencies through a shared service arrangement.
- The outcome of the review determined that while there were both financial and resilience gains to be made through a shared service, by conducting a thorough and realistic feasibility study the management teams were able to conclude that the benefits were not great enough to outweigh risks to performance and delivery of services to their communities

### Outcomes

- Both Authorities avoided lengthy, expensive and protracted work.
- Management now have a clear steer about viable options for the future and potential partners.

<https://www.wycombe.gov.uk/Home.aspx>

<https://www.aylesburyvaledc.gov.uk>



**The public sector transformation partner**