

Level

Tier

Scope

Community

District, Unitary, County

Procurement



Community Procurement

Characteristic(s) / CSF(s):
Role of the Authority
Use of Data and Intelligence
Procurement and Commissioning

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Problem and Approach

- The winter storms of 2013-14 were the wettest on record. The poor weather began in October and forced many from their homes. The damage of the storms affected many on the Sussex coast. Along the coastal area there are many blocks of flats privately owned by retired residents.
- In one block of flats, all residents were retired. The flats were privately owned with a shared company managing the freehold. The cost of works was mostly but not entirely covered by insurance. 2 out of 10 residents would have used up their entire savings for their share of the bill.
- The approach was to turn procurement from an internal service to a community service working on behalf of residents..

Outcomes

- iESE adopts the principle of designing services from the community and the customer in to the council. Wherever possible need is met within the community before it becomes demand public services. This means that the focus of services is building resilience and all services whether traditionally frontline or back office are tested for community value. This is as true for the corporate procurement service
- The work took less than a day and resulted in an 80% reduction in the costs of materials. The most financially vulnerable preserved their savings. The benefit for the local councils being preventing future demand on services

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