

Care Home Webinar

7th January 2021

NHS England and NHS Improvement



Dr Nikita Kanani

Vaccines Deployment Programme

Care Homes



On 11th March 2020, the World Health Organisation (WHO) formally classed Covid-19 outbreak as a pandemic.

The approach to minimise the impact of Covid-19 on peoples health focused on policy and actions whilst rapid progress was made on the development of Covid-19 vaccines.

NHS published its standard operating procedure for community settings on the 10th December, which was updated on the 18th December 2020 as a result of the supervised walk through of administering vaccines within care homes and its evaluation.

JCVI advice...

There is clear evidence that those living in residential care homes for older adults have been disproportionately affected by COVID-19 as they have had a high risk of exposure to infection and are at higher clinical risk of severe disease and mortality. Given the increased risk of outbreaks, morbidity and mortality in these closed settings, these adults are considered to be at very high risk. The committee's advice is that this group should be the highest priority for vaccination. Vaccination of residents and staff at the same time is considered to be a highly efficient strategy within a mass vaccination programme with the greatest potential impact

Dr Nikita Kanani

Vaccines Deployment Programme

Care Homes



Our priority and focus is to ensure all residents and staff in care homes receive vaccinations

Key to delivery

Delivery of this programme relies on building fast and effective relationships and support for the technical issues that need to be understood by every vaccination team together with the Care Home Manager and Staff.

Our focus

To ensure our priority cohort receives the vaccine, in a safe way, as soon as possible.

Guidance now in place for those care homes that Covid-19 cases or outbreaks:

- COVID vaccine should be offered to older adults in care homes and their carers, with the aim of achieving high uptake as rapidly as possible. This includes when other residents have been diagnosed as having COVID-19 infection.
- Whilst vaccination against COVID may be temporarily deferred in some individuals e.g. acutely unwell or still within four weeks of onset of COVID symptoms, **all** other staff and care home residents should receive prompt COVID vaccination.

Dr Adrian Hayter

Supervised Walk Through of Care Homes

Vaccination



Supervised walk through of seven sites

To understand the complexity and have an understanding of everything required in order to mobilise across the country for all care homes to receive vaccinated sessions delivered through Primary Care Network

Evaluation took place and identified a countdown checklist – specific responsibilities for teams and Care Homes to enable a smooth, efficient and effective delivery of vaccine session within the Care Home for everyone and in particular the residents and staff

Key learning from the supervised walk through is

Preparation, preparation, preparation and working as a team

Care Home staff play an essential role in ensuring that residents themselves are well prepared, all the necessary information is gathered in advance and the care home is set up to allow for efficient movement and observation throughout the day

Good communication between everyone is fundamental to ensuring a good experience for residents and staff from both teams

Support Pack – checklist – Day 5 - 4



Area	Day 5 – Suggested considerations of what to do
PCN	Vaccination Team to be commissioned – suggest: <ul style="list-style-type: none"> • 2 vaccinators – 1 x lead and 1 x support • 1 pharmacist • 1 nurse • 1 paramedic for observation • 1 admin (optional)
Care Home	Inform and engage: <ul style="list-style-type: none"> • Care Home and staff • Commence support on consenting process with lead vaccinator • Commence preparation in the Care Home on the space required to deliver the vaccinations • Identify staff required for the day; ensure there are sufficient for assisting with observation and brief staff • Yes / No to go ahead from Care Home Manager to the set date
Testing	Agree approach on testing PCR or Lateral Flow Test Prepare and schedule in timing for testing of the team Check no recent care Home Covid Outbreak (4 weeks interval)

Area	Day 4 – Suggested considerations of what to do
PCN	Check availability of workforce and whether additional support is required
Care Home	For the consenting process the Care Home should arrange into three groups of <ul style="list-style-type: none"> • Capacity for decision; Require attorney; Best interest decision Send information to relatives
Clinical	Gather NHS numbers of residents and staff who are going to be vaccinated Review medical records of residents checking for allergies etc.
Tech & Data	Consider a visit to the Care Home to check access and IT is working ok

Support Pack – checklist – Day 3 - 2



Area	Day 3 – Suggested consideration of what to do
PCN	Ensure team remain engaged and briefed and share SOPs
Care Home	Consenting discussions to continue and record in the three categories in a log Share log with vaccination team
Clinical	Vaccinator to contact relatives to confirm consenting decisions – link to above Re-check with relatives re any contraindications to receiving vaccine

Area	Day 2 – Suggested consideration of what to do
PCN	Check on availabilities and no change
Care Home	Check with Care Home that everything is in place and ready: An area of diluting and mixing; a room for vaccinating and an area for observation Check with the Care Home that there is sufficient car parking available Prepared and debrief the team for the day
Clinical	Consenting process continues with conversations with relatives Check in with manager any onset of new illness

Support Pack Checklist - Day 1- 0



Area	Day 1 – Suggested consideration of what to do
PCN	Final check that all staff available
Care Home	Check Care Home set up – space for dilution and mixing; room ready and prepared; observation area Check sufficient PPE available (consider site visit)
Clinical	Check numbers of vaccines to be delivered Check on reserve list and update in case of any changes

Area	Vaccination day – Suggested consideration of what to do
PCN	Ensure that transport in place
Care Home	Contact Care Home and check readiness Once at Care Home final check on residents Having the Care Home residents engaged with the process worked really well
Clinical	Check with the Care Home Manager that there have been no recent illness of residents and decision around individuals

Dr Bryony Kendall - Consent



- Start now – contact the homes, build on relationships
 - The care home know their residents and should arrange the three groups of individuals
 - Capacity for decision
 - Require attorney
 - Best interest decision
- Know the information you need to share –
 - Appropriate signposting
 - Send information to relatives and residents
 - Ensuring people have enough information
- Take time to listen and be kind
 - The impact of what we are doing
 - For the patients
 - For those working in the care homes
 - For the families
 - To each other

Dr Bryony Kendall & Kavish Mahadeo

Working together as a team

Key to delivery:

Building fast, effective relationships and support for everyone in the vaccination session so that it is safe and efficient for all

Our experience...