

# Refugee Women



## Digital Empowerment and Connect Project

Session 1 – Introduction to Getting Online



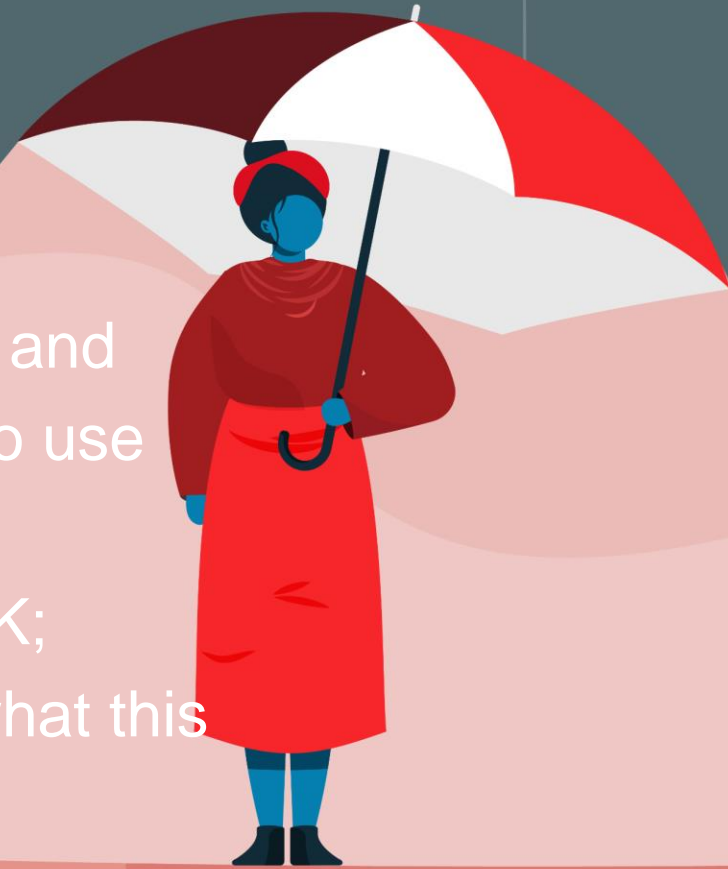
Home Office

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# Welcome!

## TODAY WE WILL:

- Explore hopes for the project and what participants would like to use their laptop for;
- Discuss internet use in the UK;
- Look at 'personal data' and what this means online.

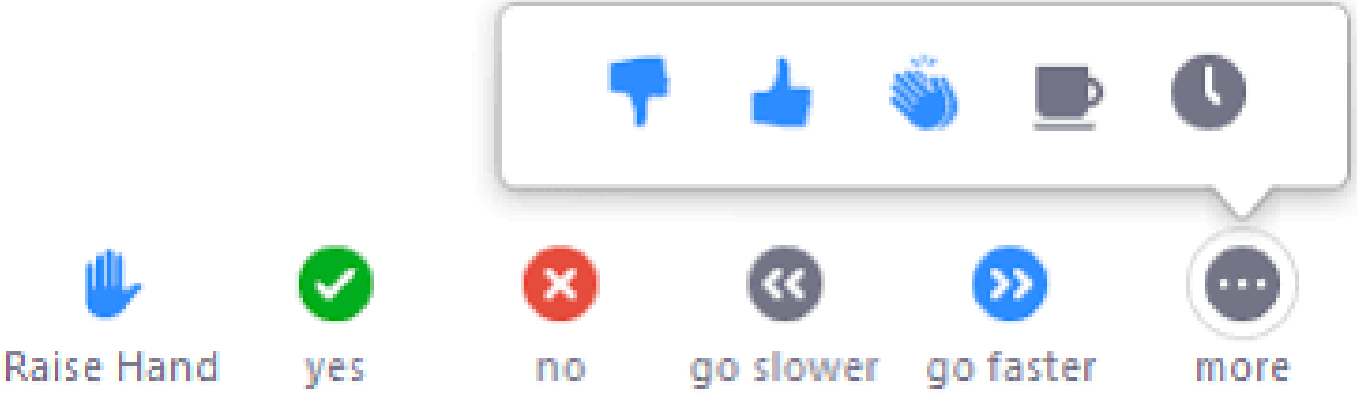
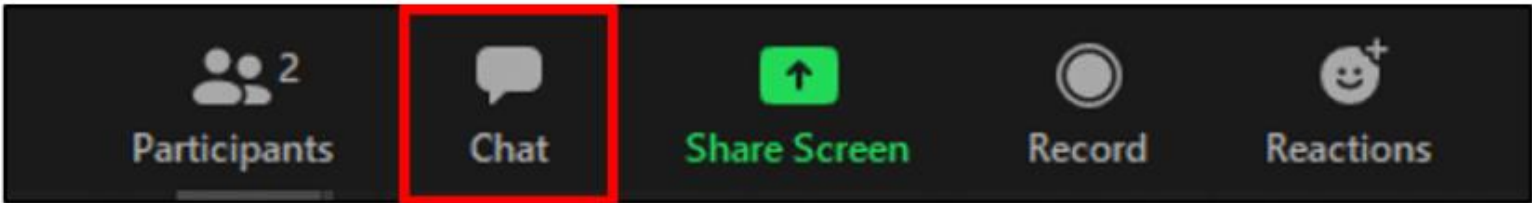
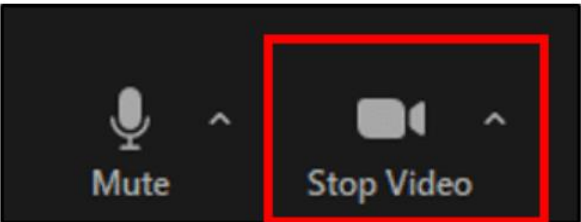
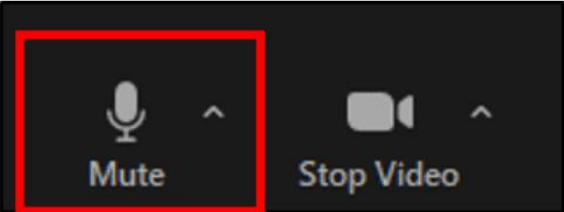


# Ground Rules

- Confidential space
- Safe space
- Women only space
- Phones on silent
- Be respectful
- Non-judgemental
- Talk one at a time
- Keep Zoom on mute if not talking
- **Do ask if you need something to be repeated!**
- **It is okay not to know**



# Zoom features



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**1 in 5 people in the UK struggle to communicate, search for health information, or access government services online**

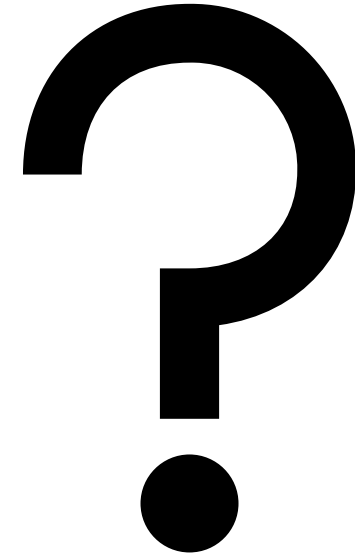
**With Coronavirus and public health restrictions, this can be even harder!**

# Information

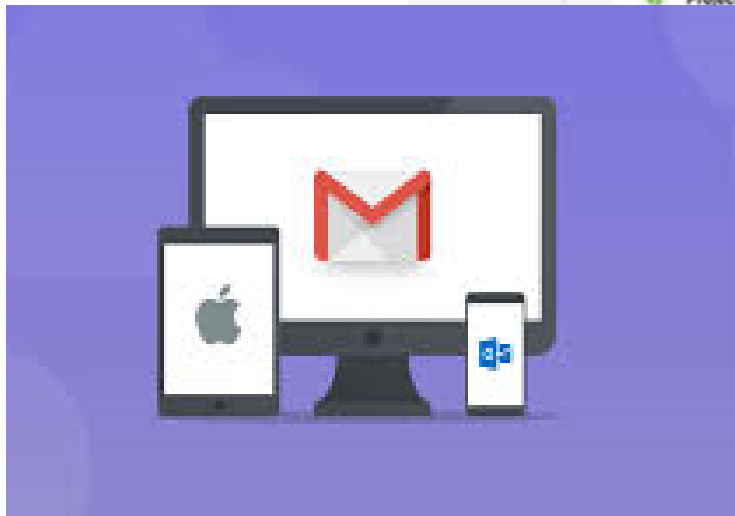
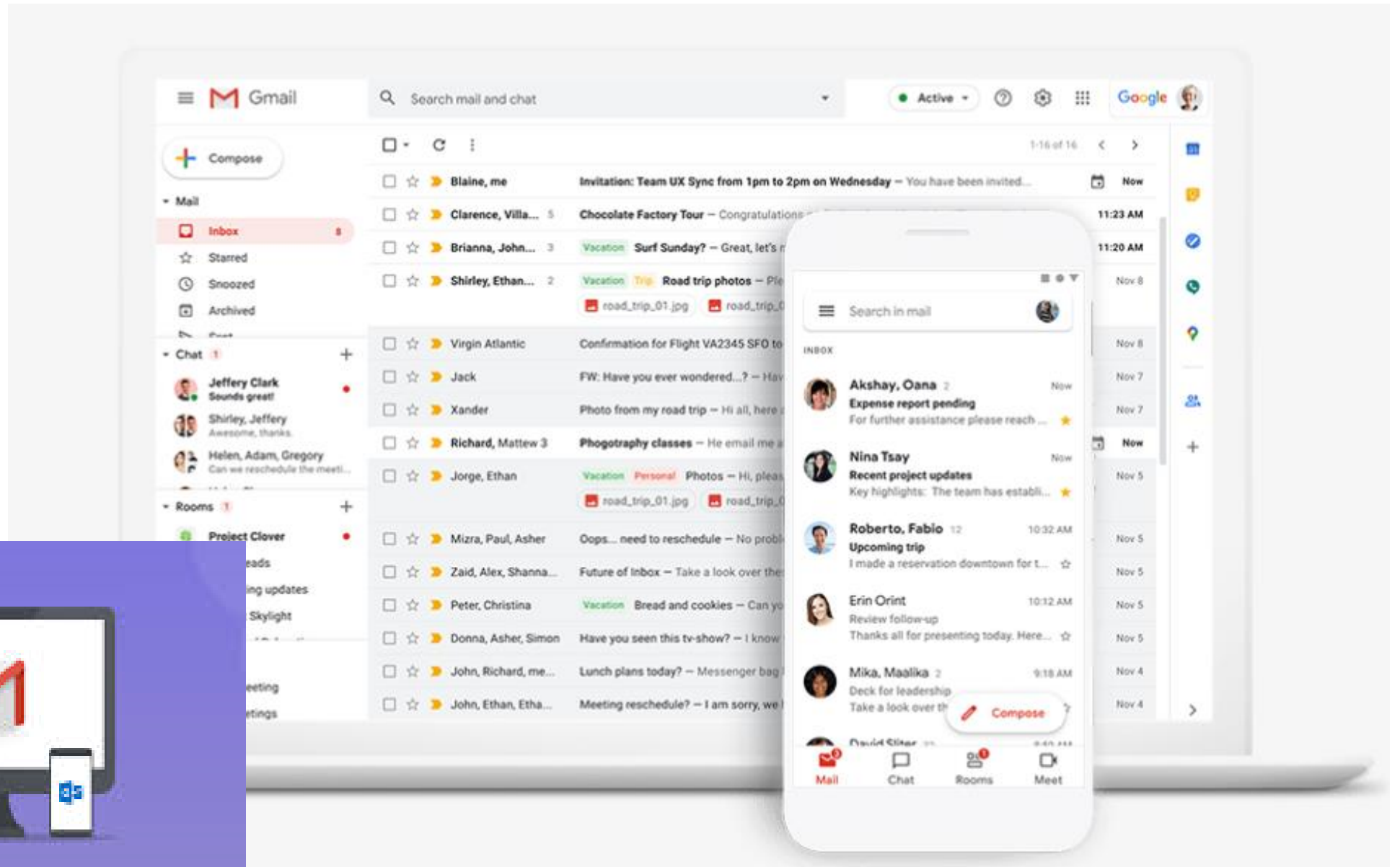




# What would you like to use your laptop for?



# Email



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# Online Shopping

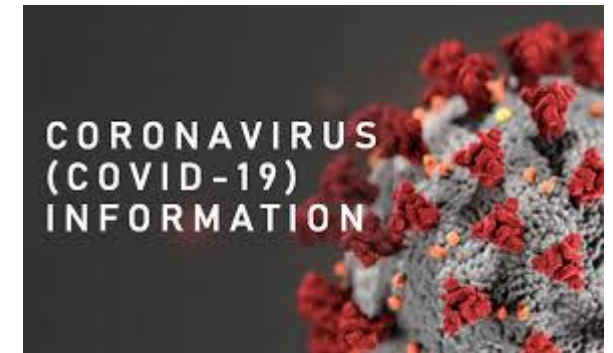
**TESCO**



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# Internet use in the UK

The internet is used to access many essential services in UK



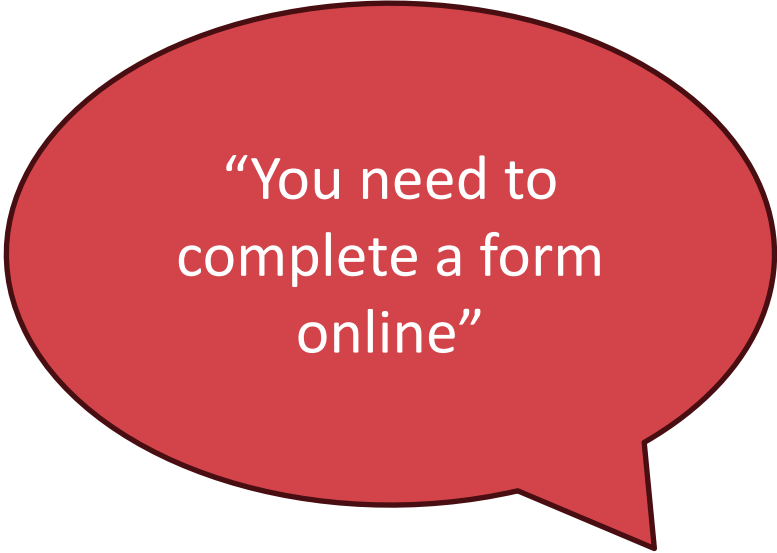
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# You may find that...

- In the UK people are often advised or required to access services online



“You can find information  
on our website”



“You need to  
complete a form  
online”

- An email address is commonly used for communication, instead of or as well as letters or telephone.

# What is personal data?

- Name
- Date of birth
- A home address
- An email address
- Location information
- ID number: National insurance number, or BRP number



## Date of birth

For example: 04 28 1986

Month Day Year

## NATIONAL INSURANCE NUMBERCARD

AB 12 34 56 C

YOUR FULL NAME

THIS IS NOT PROOF OF IDENTITY

- You may be asked to confirm your date of birth and/or address when you phone your GP
- You may be asked to provide your National Insurance Number when you contact the Job Centre or apply for a job.
- You may be asked to provide your email address to a business or company.





“Can you provide your postcode please?”



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# Summary

Today we have:

- Started to explore the role of the internet in the UK;
- Discussed hopes for the project;
- Talked about what is meant by 'personal data' and why it is important to be aware of your rights in choosing when to share this.



# **Key words**

**Online** – something that is done while connected to the internet / a computer

**Digital** – using or storing data via a computer system

**Confidentiality** – the principle of keeping information private or secret as agreed

**Access** – acquire or obtain information, to a service or a space

**Safe space** – a place or environment where individuals can come together without discrimination or criticism

**Personal data** – information that can identify an individual

**Privacy** – being free from attention or observation by others

**Mute** – temporarily pausing sound coming from a person

**Video** – moving visual images which can be shared with other people

**Communication** – exchanging and/or receiving information such as through speaking or writing

**Essential Services** – services which are essential to an individual for a minimum standard of living

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