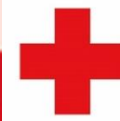
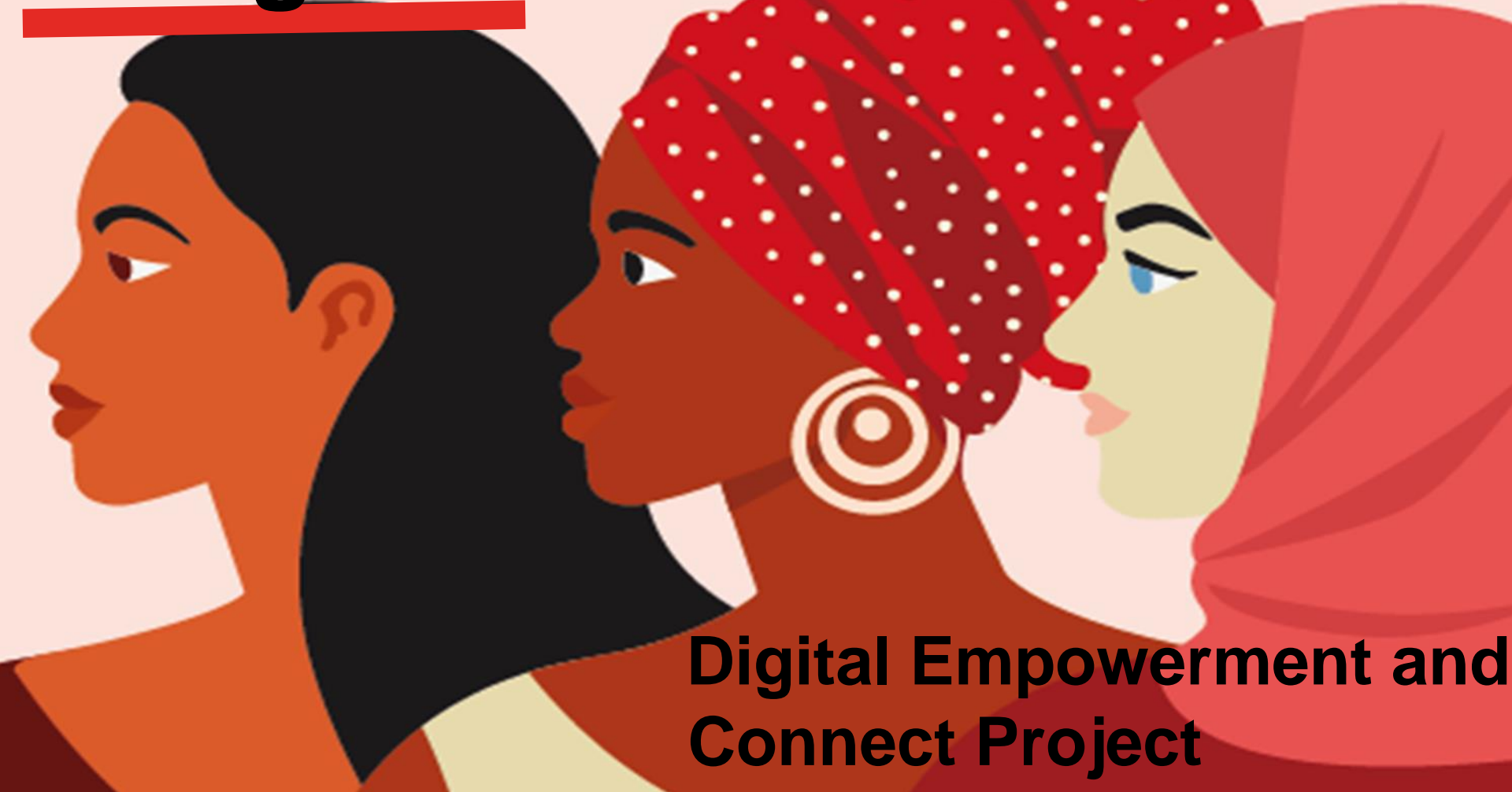


Refugee Women



BritishRedCross



Digital Empowerment and Connect Project

Session 2 - Getting Online to Access Services



Home Office

The power of kindness

Welcome!

TODAY WE WILL:

- Look at the education system in the UK, and discuss how online access can be useful for this
- Discuss employment in the UK and the role of online access
- Discuss housing and the role of online access

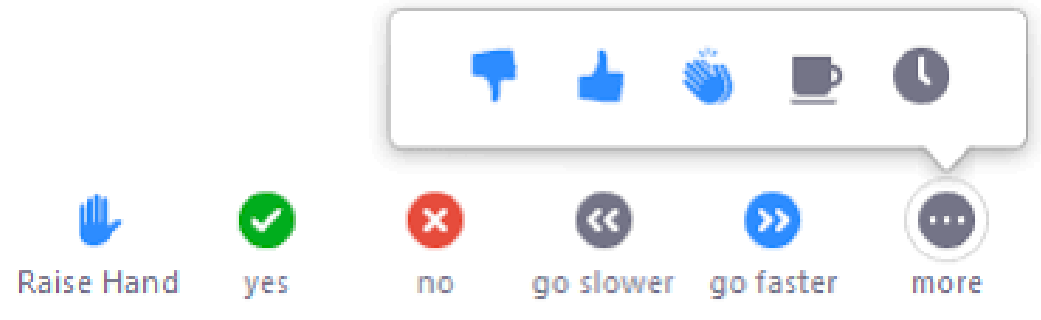
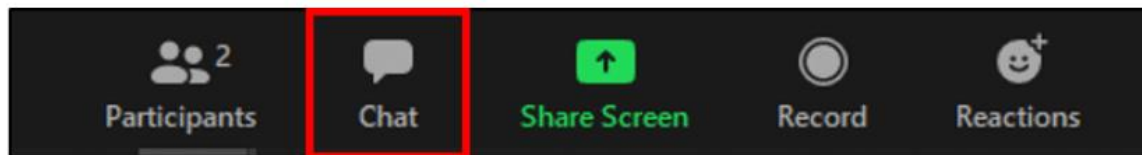
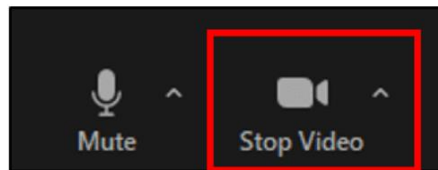
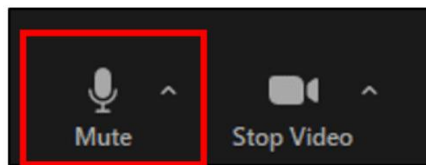


Ground Rules

- Confidential space
 - Safe space
 - Women only space
 - Phones on silent
 - Be respectful
 - Non-judgemental
 - Talk one at a time
 - Keep Zoom on mute if not talking
 - **Do ask if you need something to be repeated!**
- It is okay not to know



Zoom features



Education in the UK

The education system in the UK is divided into five main parts:

- Early Years
- Primary Education
- Secondary Education

Legally children in the UK must attend Primary and Secondary education which runs from 5*-16 years old.

All children of this age are entitled to a free place at a state-run school.

- Further Education
- Higher Education

The power
of kindness

Adult Education

Online school
admissions

Everyone has a right to learn

Digital parenting

Digital
entertainment

Employment in the UK

Think about the following questions and where you would find relevant information online:

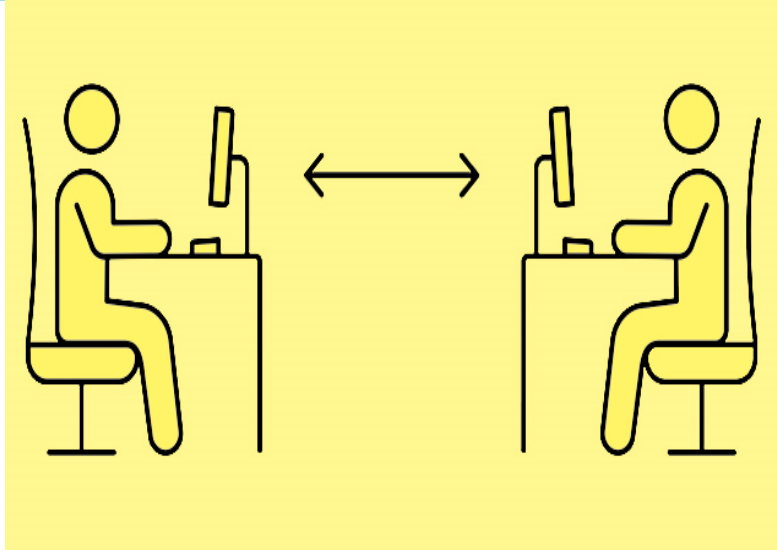
- What might you want to know about starting a job in the UK in terms of your rights and entitlements?
- Do you know where to go if you have questions or need help with a dispute with an employer?
- Does everyone have the same rights in employment in the UK?

Employment Rules

The UK has employment laws that protect employees and ensure minimum standards:

- **National Minimum Wage**, details the amount your employer must pay you as a minimum which varies according to your age
- **Working hours' time regulation** states adults shouldn't work more than 40 hours a week for an employer unless you have specifically opted to do that in your contract
- Many **health and safety laws** and rules which are designed to keep employees safe.
- **Non-discrimination laws** that say your employer cannot treat you differently because of a protected characteristic (age, race, sex, sexuality, religion, gender, disability etc)
- **Paid holiday, sick and maternity or paternity leave laws** which outline the duration of, and amount of paid leave employees are entitled to in these circumstances
- **Pension contribution laws** that require your employer to have pension arrangement in place

What has changed with COVID-19?



The power
of kindness

Housing in the UK

True or False:

- Housing costs will always be covered if you are receiving universal credit.
- Council Housing / Social housing (Housing owned by the local authority) is a right and so you will always get this help if you ask for it.
- The council can help if you are homeless.
- Applying for a council house is decided in terms of 'most in need'.
- Once I have told the council of my need, they will take care of everything and find me a permanent place to live.



Zahra and her children arrive in the UK to live with her partner on a refugee family reunion visa. Zahra, knows that in this visa category she is entitled to public funds, including those related to housing. They need to find a new home because her partner currently lives in a shared house, and the family have to sleep in one room. They are overcrowded. She and family visit the local authority and ask for advice on their options and for help to find a new home.

Zahra is asked how to give information about anywhere she has lived in the UK. She explains she has only recently arrived and not lived elsewhere in the UK before. The council place her family on a waiting list and register the family to bid for council properties. Acknowledging they are over-crowded they offer to either move them to emergency accommodation 5 miles away in a hotel and register them to be able to bid on social housing, recommending they should also look for private rentals.

Family Reunion and Refugee Visas Holders

- **Pre-flight and post-flight partners** should seek legal advice to check their options.
- **Refugee and Refugee Family Reunion Visa Holders** have multiple options
- Staying safe in your home
- Find a place in a women's refuge
- Seek support to the local council.

Homelessness application

- **You are homeless now**
- **You meet the Immigration conditions**
- You are in priority need: at risk of domestic abuse including due to your gender
- You are NOT intentionally homeless
- ~~You have a local connection~~: not for victims of domestic abuse

Welcome to the Property Shop

Welcome to the Property Shop, Sheffield City Council's new website for allocating Council and partner Housing Association properties for rent in Sheffield.

We aim to give you more choice in deciding where you want to live. Properties that are available for rent will be advertised each week.

To begin using the site, please [Login](#) or [Register](#). Alternatively, further information regarding the application process can be found [here](#).

[Read more ▶](#)



Advertising dates



Current cycle

4 Mar, until 9 Mar

Next cycle

Starts 11 Mar, until 16 Mar

Latest news



Providing ID and a Reference

Early on in the Covid-19 pandemic, the Council announced that we would not require identification and a landlord reference to join the Housing Register due to the closure of our in-person access points. The Council advised that these would be requested at a later date.

We are now...

Published: Tuesday 16 February 2021

[View all news ▶](#)

Log In to Your Account

Click here to log in to your account and create a new rehousing application, update an existing application or complete your annual review.



Registering and bidding for council housing

The power of kindness

Private rental

rightmove.co.uk/property-to-rent.html

rightmove

Buy

Rent

Find Agent

House Prices

Commercial

Inspire

UK property to rent

Search using 'town name', 'postcode' or 'station'

e.g. 'York', 'NW3', 'NW3 5TY' or 'Waterloo station'

Start Search

zoopla.co.uk/to-rent/

Zoopla

For sale

To rent

House prices

New homes

Commercial

Overseas

Find agents

Zoopla > To rent



Properties to rent

Search houses and flats to rent across the UK

e.g. Oxford, NW3 or Waterloo Station

Min price

£

No min



Max price

£

No max



Property type



Show all



Bedrooms



No min



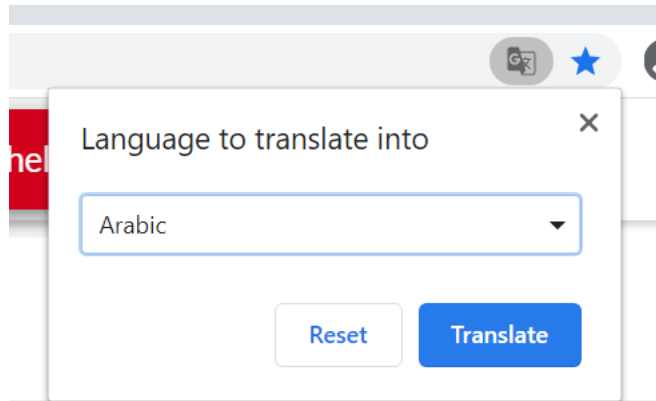
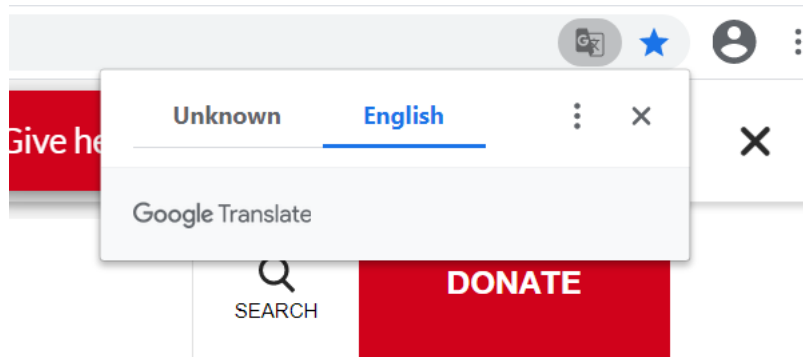
- How much is the rent?
- What about utility bills?
- How much is Council Tax?
- Is the property furnished?
- Will it be a private landlord or through a lettings agency?
- Will my deposit be protected?
- How long is the contract?

The power
of kindness

Creating an online account

- Username
- Email address
- Password
- Security questions
- Contact details
- What else is relevant for that particular service?

Translating webpages



- Right click
- Choose another language (these are listed in English script)
- Click on the Translate button.
- It is worth bearing in mind that automated translation may not be as accurate or clear as translations made by a person.

Summary

Today we have:

- Discussed some key information about education, employment and housing in the UK;
- Discussed some examples of how the internet is used to access these;
- Looked at tips for creating an online account to access services
- Looked at how to use automated translation on web-pages.



Key words

Automated – operating by automatic equipment rather than a person.

Compulsory education – the legally required period of time that children must be in formal education.

Council Housing – housing owned by the local authority, which is responsible for maintaining quality and affordability.

Employment law – set of legal rules which govern rights of workers and employers.

Online account – registration of personal details to access a specific service.

Private rental – paying to use something owned by a private owner, such as property.

Public funds – welfare support, benefits and housing assistance provided on the basis of low income.

Translation – communicating meaning from one language to another.